

## Parking FAQ's

Information is also available on the Trust website

<https://www.kch.nhs.uk/patientsvisitors/getting-to-kings/parking>

### **Number of Car Parks**

There are three car parks:

1. King's College Hospital, Denmark Hill (DH). Permit holder, Blue Badge and drop off/collection bays only since the construction of the Willowfield Outpatient facility.
2. Princess Royal University Hospital (PRUH)
3. Orpington Hospital (ORP)

### **Parking Income**

Information is held in financial years.

The car parks at King's College Hospital NHS Foundation Trust sites do not make a profit. All parking money is reinvested into maintaining and improving parking, security and access or to improve services and the environment for patients.

We believe public money should be spent on treating patients. If the Trust did not charge for parking, money intended for patient care would have to be used to provide and maintain parking facilities.

Additionally, we encourage patients and visitors where possible to use public transport, cycle, or to be dropped off at our hospitals.

The below table shows income from pay and display and pay by phone parking at PRUH and Orpington.

Income from staff parking permits is not included and details on the cost of these are detailed on the subsequent pages.

Financial Year	Total Income for PRUH & Orpington
2018 - 2019	£659,721.92
2019 - 2020	£811,111.17
2020 - 2021	£417,245.19
2021 - 2022	£607,746.99
2022 - 2023	£702,471.94
2023 - 2024	£974,320.04

## **Car Parking Charges for Patients**

<b>Princess Royal University Hospital (PRUH)</b>	<b>Orpington Hospital (ORP)</b>
Up to 1 hour = £2.00	Up to 1 hour = £2.00
1 - 2 hours = £3.00	1 - 2 hours = £3.00
2 - 4 hours = £5.00	2 - 4 hours = £5.00
4 - 8 hours = £7.50	4 - 8 hours = £7.50
8 -24 hours = £10.00	8 -24 hours = £10.00

- **Parking** is limited, so we advise you to use **public transport** to travel.
- Denmark Hill is well served by public transport.

## **Car Parking Charges for Blue Badge Holders**

Holders of valid Blue Badges (visitors) receive free parking when parked in a designated Blue Badge Bay. Staff with valid Blue Badges are entitled to a free annual KCH parking permit. Information on the number of spaces is provided on page 4.

## **Car Parking Charges for Staff**

There are four types of KCH car parking permits available to staff:

### 1. Gold Permits

For parking in all staff permit areas in King's car parks. Peak and off-peak parking at Denmark Hill, PRUH and Orpington. Charges are dependent on salary banding. Monthly deductions are taken from KCH staff's salary or paid for in advance in instalments agreed with the car parking management team.

Bands 1 – 6 Monthly deduction of £108.00

Bands 7+ Monthly deduction of £144.00

### 2. Purple Permits

For parking at Denmark Hill site only (excluding the main car park and Ruskin Wing car park), Denmark Hill Business Park, Jennie Lee House, Faraday Building, Dental Institute and the Community Midwives Centre. Monthly deductions are taken from KCH staff's salary or paid for in advance in instalments agreed with the car parking management team.

Bands 1 – 6 Monthly deduction of £72.00

Bands 7+ Monthly deduction of £96.00

### 3. Blue Permits

For parking in all staff parking permit areas at the PRUH and Orpington only. Charges are dependent on salary banding. Monthly deductions are taken from KCH staff's salary or paid for in advance in instalments agreed with the car parking management team.

Bands 1 – 6 Monthly deduction of £54.00

Bands 7+ Monthly deduction of £72.00

### 4. Green Permits

Off-peak parking only (15:45hrs to 09:00hrs Mon-Fri). All day weekends (Saturday and Sunday) and Bank Holidays. For parking in all car parks at Denmark Hill (except Ruskin Wing car park), all staff permit areas at the PRUH and Orpington. Monthly deductions are taken from KCH staff's salary or paid for in advance in instalments agreed with the car parking management team.

Bands 1 – 6 Monthly deduction of £18.00

Bands 7+ Monthly deduction of £24.00

### **Patient Parking Requests**

Ward/Department Managers can complete a request for patient parking form to exempt patient or visitors who fall within the criteria below (this facility is not available at Denmark Hill as there is no public parking on site):

- Frequent outpatient attenders: free parking will be provided to all out-patients who attend hospital for an appointment at least three times within a month and for overall period of at least three months. A 'month' is defined as a period of 30 days.
- Parents of sick children staying overnight: this is for a parent or guardian of a child or young person, under 18 years old, who is admitted as an inpatient at hospital overnight. They receive free parking between the hours of 7.30pm and 8.00am while visiting the child. This would apply to a maximum of two vehicles.
- Family of patient receiving end of life care would receive free parking for a maximum of two vehicles.

### **Exemptions / Discounts**

Under certain circumstances, visitors/relatives may be entitled to discounted parking - for example, in the event the patient they are visiting will be for a prolonged period. These decisions are made on a case-by-case basis and visitors/relatives are required to discuss this with ward managers in the first instance. This facility is not available at Denmark Hill as there is no public parking on site.

### **Number of staff parking permits issued – As of April 2024**

<b>Gold Permits - All sites</b>	208
<b>Purple Permits - Denmark Hill Only</b>	170
<b>Blue Permits - PRUH and Orpington Only</b>	1218
<b>Green Permits - Off Peak All Sites</b>	277
<b>Total permits</b>	<b>1873</b>

### **Number of Car Parking Spaces – As of April 2024**

<b>King's College Hospital, Denmark Hill</b>	
<b>Blue Badge Bays</b>	26
<b>Drop Off Bay</b>	17
<b>Staff Permit Holder Bays</b>	188
<b>EV Bays (Trust vehicles only)</b>	8
<b>Total</b>	<b>239</b>

<b>Orpington</b>	
<b>Blue Badge Bays</b>	8 Public/1 Staff
<b>Drop Off Bay</b>	1
<b>Ambulance Bay</b>	1
<b>Public/Staff Bays</b>	76
<b>Staff Permit Holder Bays</b>	103
<b>Total</b>	<b>190</b>

<b>Princess Royal University Hospital</b>	
<b>Blue Badge Bays</b>	27
<b>Drop Off Area</b>	Front of hospital no allocated bays
<b>Ambulance Bay</b>	9
<b>Emergency Vehicle Bays</b>	3
<b>Public Bays</b>	282
<b>Staff Permit Holder Bays</b>	430
<b>EV Bays (Trust vehicles only)</b>	2
<b>Total</b>	<b>753</b>

Please Note:

- Staff parking on any hospital site must display a valid parking permit or use pay and display.

### **Number of Car Parking Spaces for blue badge holders**

We provide 62 clearly marked blue badge parking bays across all sites (see table below for numbers at each site). These are free to those who are registered disabled and have a blue badge on display. These bays are located around the various entrances to the hospital sites for easy access. If these bays are not available, vehicles displaying a valid blue badge can use the public parking bays where the usual parking fee is payable, there is no charge for blue badge holders to park in this area. This facility is not available at Denmark Hill as there is no public parking on site.

The roads within the hospital campus are private and they do not constitute on-street parking for the purposes of parking under the Blue Badge Scheme and are subject to our conditions relating to parking irrespective of whether a driver is registered disabled or not.

<b>Car Parking Spaces for Blue Badge Holders</b>	
King's College Hospital, Denmark Hill (DH)	26
Princess Royal University Hospital (PRUH)	27
Orpington Hospital (ORP)	8 Public/1 Staff

### **Number of Parking Penalty Charges Issued**

<b>Financial Year</b>	<b>DH</b>	<b>PRUH</b>	<b>ORP</b>
<b>2018 - 2019</b>	Information not available	1733	89
<b>2019 - 2020</b>	Information not available	5987	802
<b>2020 - 2021</b>	Information not available	4055	657
<b>2021 - 2022</b>	Information not available	3041	368
<b>2022 - 2023</b>	Information not available	3730	244
<b>2023 - 2024</b>	2280	3670	256

### **Parking Penalty Charges**

<b>Denmark Hill</b>	<b>Princess Royal University Hospital</b>	<b>Orpington Hospital</b>
Penalty Charge Notice is £100.00 (discounted to £50.00 if paid within 14 days)	Penalty Charge Notice is £60.00 (discounted to £30.00 if paid within 14 days)	Penalty Charge Notice is £60.00 (discounted to £30.00 if paid within 14 days)

### **Income from Parking Charge Notices**

Please note

This is the total 'gross' taken from penalty charges issued and not the share paid to KCH (see note on percentage of parking revenue diverted to the car park operator below). Penalty charges not available for Denmark Hill from 2018 – July 2021, as figure includes pay and display visitor parking income.

Financial Year	DH	PRUH	ORP
2018 - 2019	Information not available	£10,947.11	£293.80
2019 - 2020	Information not available	£38,366.64	£2,465.13
2020 - 2021	Information not available	£19,342.91	£3,038.28
2021 - 2022	Information not available	£14,281.97	£738.64
2022 - 2023	£40,524.58	£15,338.44	£321.32
2023 - 2024	£56,868.85	£17,797.16	£811.23

### **Management of Car Parks**

All the Trust car parks are operated in accordance with Trust Policy and Procedure and are managed by KCH NHS Foundation Trust. Some elements are managed via a third party.

Euro Car Parks patrol the car parks at the PRUH and Orpington and provide and install compliant signage and the ticket machines in the car parks. Euro Car Parks manage the issue of parking charge notices and enforcement of parking charges.

Car Parking Partnership (CPP) provides similar services at Denmark Hill (although the ticket machines and barrier to the main car park at Denmark Hill are Trust assets).

The contracts for the management of the car parks are reviewed annually and the contract runs from 1<sup>st</sup> October – 30<sup>th</sup> September.

### **What Percentage (if any) of the Parking Revenue is Diverted to the Car Park Operator?**

60%:40% share at Denmark Hill. 60% to CPP, 40% to KCH

60%:40% share at PRUH and Orpington. 60% to ECP, 40% to KCH

### **Who is the Person Responsible for Car Parks in your Organisation?**

The Head of Security.